

**Horizons SoftCooler Repair Form**  
**Verify your cooler has the 2Cool USA tag:**



Name: \_\_\_\_\_ Phone #: \_\_\_\_\_  
Address: \_\_\_\_\_ Email: \_\_\_\_\_  
\_\_\_\_\_  
(No PO Box Please) Where purchased: Factory \_\_\_ Show \_\_\_  
Other \_\_\_\_\_

---

**PLEASE CIRCLE NUMBER AND COMPLETE INFO FOR SERVICE REQUESTED: 1 or 2**

- 1. Repair Under One (1) year old:** No return shipping and handling charge

Please send your bag along with this form to the address below.

Date of purchase: \_\_\_\_\_

Please select repair needed: Liner \_\_\_ Top Zipper \_\_\_ Buckle (zipper end) \_\_\_

---

- 2. Repair Over One (1) year old:** \$16.00 charge for shipping and handling

Please send your bag, this form and a check or money order for \$16.00 to the address below.

Please select repair needed: Liner \_\_\_ Top Zipper \_\_\_ Buckle (zipper end) \_\_\_

(Sorry, we are unable to replace the zipper on the pocket)

---

**Please allow 4 to 6 weeks for delivery**

**Horizons America**  
**3914 S Shiloh Rd. #213**  
**Garland TX 75041**  
**Questions?**  
**Call (770)761-1906 or Email: [cs@horizonsltd.com](mailto:cs@horizonsltd.com)**